System Tables/Generic Codes Update

toxiCALL® 4 Common Questions · https://toxicalldemo.com/docs/tox4/system-tables-generic-codes-update/

WARNING: **Do NOT Release the FieldCodeValue, and SearchViewList tables until you have applied the Update for the new Rivastigmine therapy**.

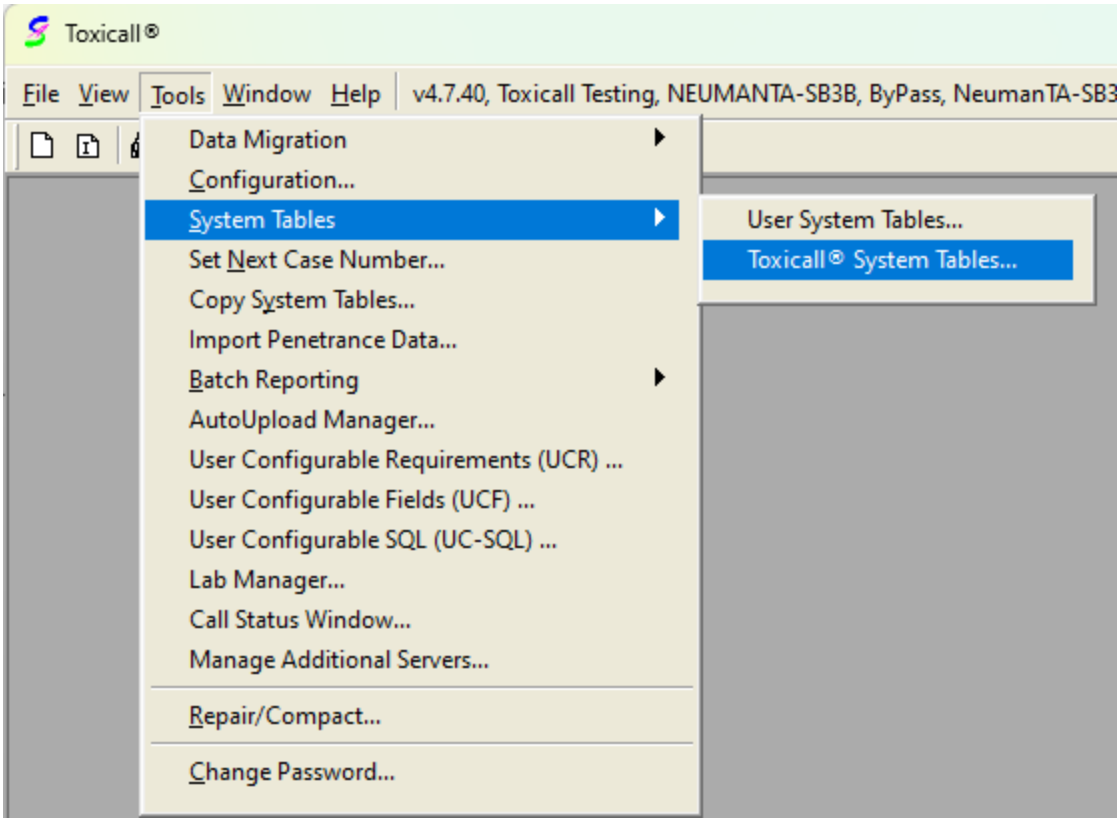
Overview

The toxiCALL® System Tables provide updates to toxiCALL® without needing a software update or manually changing data on your side. System Tables are most frequently used to provide the latest Generic Codes and Zip Codes through a simple update process.

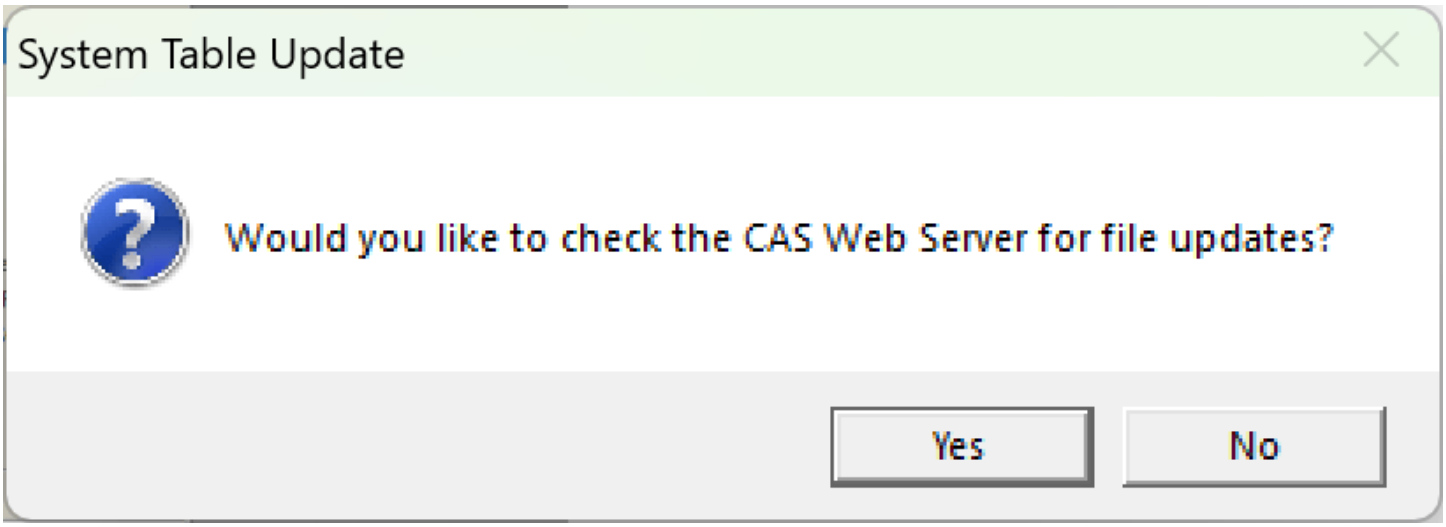
This document will walk you through the process using the Generic Codes system table as an example.

Updating System Tables

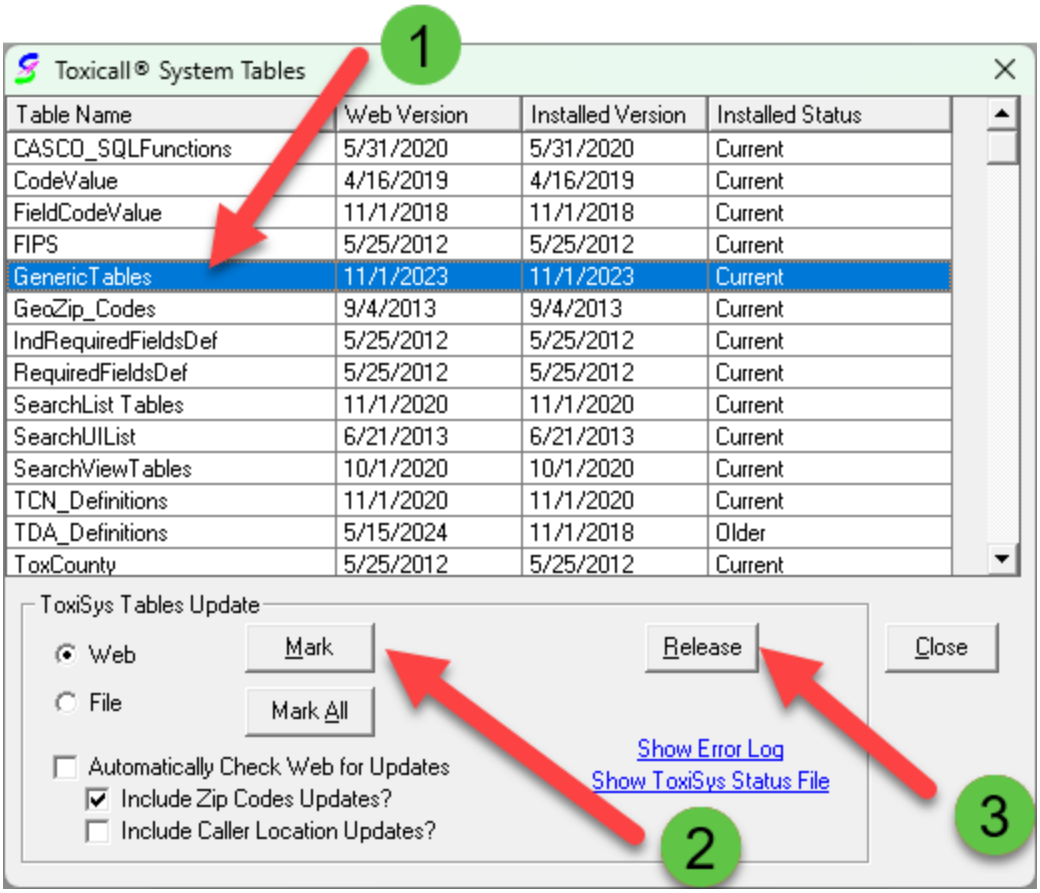
You must have toxiCALL® Supervisor or Configuration Manager rights to update the System Tables. After starting toxiCALL®, please close all the Case and Search Windows. Then select



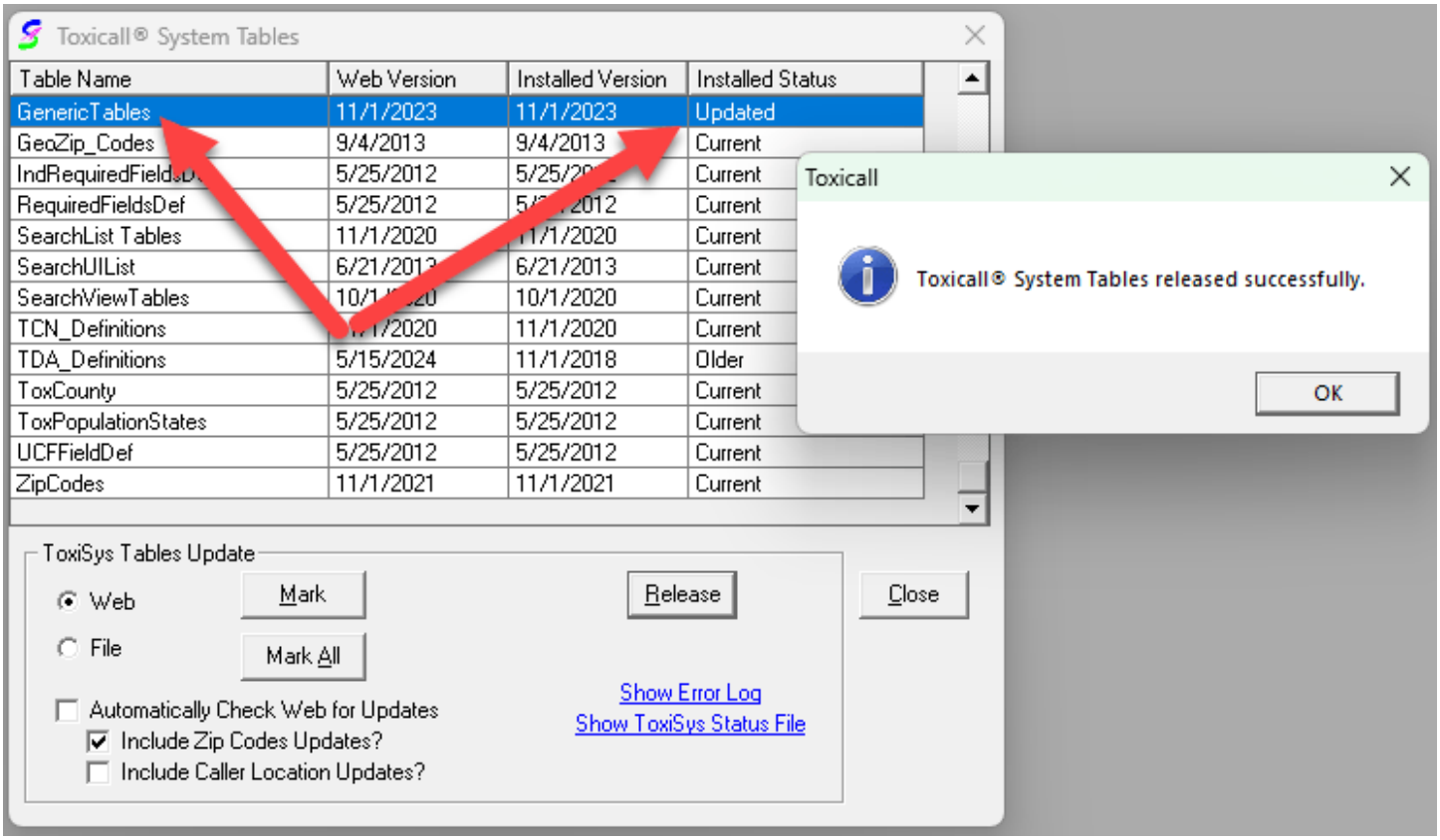
Select Tools-->System Tables-->Toxicall® System Tables...



Choose Yes to check the CAS Web Server.



1. Select the Table to be updated.
2. Click Mark
    - The Install Status should change to "Install."
3. Click Release

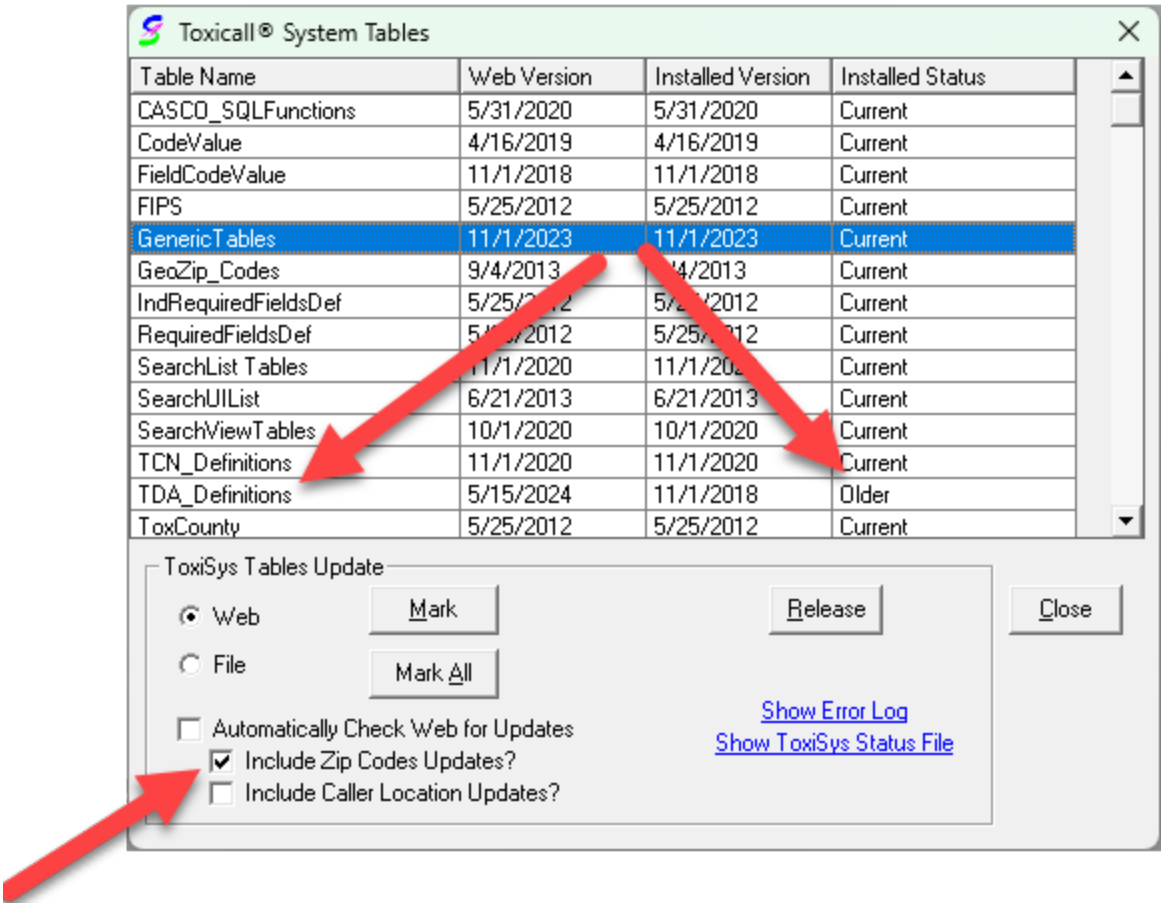


After clicking release, you should see that the Install Status changes to "Updated" and receive a message indicating that the tables were released successfully.

toxiCALL® will now exit. Please ensure other users restart toxiCALL® to receive the changes.

System Table did not Update

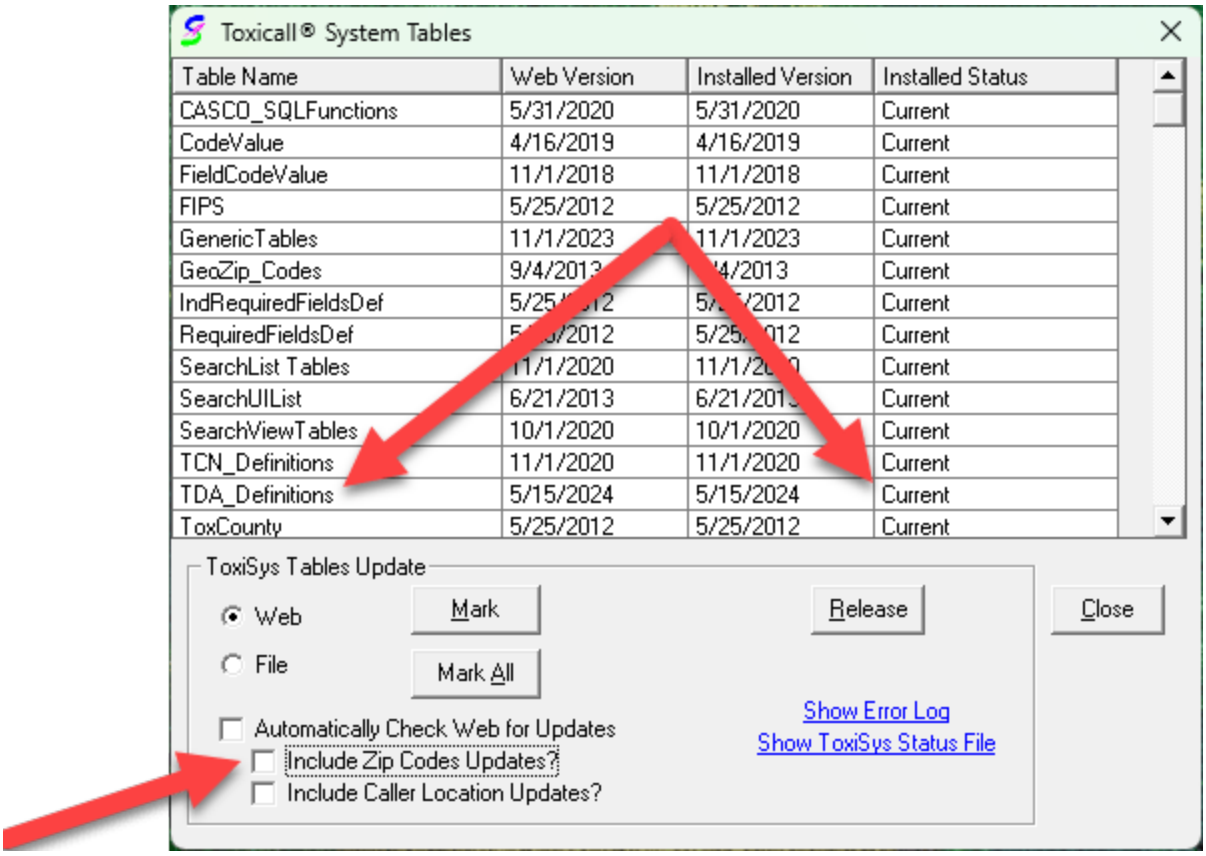
Under some circumstances, we have found that a table does not update as expected. This can be observed by going back into the System Tables screen, and you will see that the Installed version has not been updated. This can occur as a result of misaligned system tables. The easiest solution is to temporarily change the checkbox selection for "Include Zip Codes Updates" and then perform the update again. After the update is complete, you can return to the screen and set the checkbox back to its original setting.



Notice the TDA_Definitions status says "Older."

Check, or uncheck the "Include Zip Codes Updates" checkbox.

Perform the update steps again.



Return to the system tables page and confirm that the installed status is now showing as current.

Now return the Zip Codes checkbox to its original setting and Close the System Tables window using the Close button.

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